

**Sa Torrentera.**

### **Who can book the scout hostels?**

Any entity, formal or informal group can go to the scout hostels, which means that associations, families and individuals can all enjoy them. The 'Entity name' field is for the name of the group or association or the name of the representative of the people going. The name appearing in this field is that which will appear on the bill issued by the Maria Ferret Foundation.

### **Why can't I book a property 4 days before I enter?**

There is nobody working continuously in the scout hostels, but rather our staff go there each time to open up or close the property and to carry out all maintenance or improvement work. This is the time we need to get the property ready before a group goes in, and is also the time we need for each worker to plan and organise their working and family life.

### **How do I get to the property? Can I get there by car?**

There is a link to Googlemaps in the booking section of each property. In Son Serra you can get to the property by car, which you can only leave in the place indicated by the person who comes to open up.

### **How far is it to the beach?**

Sa Torrentera is near Sencelles, in the middle of Mallorca. Any beach is far.

### **Do I have to go and collect the key or will someone come to open up?**

When we confirm your booking and that we have received your payment, you will receive an electronic mail with the name and telephone number of the person who will come to open up for you. It is very important when you make the booking that you should correctly mark the arrival and departure times, for the person will come especially to open up for you. If you want to change these times, you can send us an electronic mail and we will change them. We recommend that a few days before you should contact the person who will come in order to confirm the times.

### **Will my group be alone on the property?**

Each property is divided into 2 zones: house - refuge and camping area. There can only be one in the refuge but in the camping area can live several groups.

When you book, you will know whether you are going to be alone on the property or not. If there is no group when you book, but one is formed after you have made your booking, you will be advised by electronic mail ('advice of shared property').

### **I would like to be alone on the property.**

In this case you should contact us directly at [fundacio@fundaciomariaferret.org](mailto:fundacio@fundaciomariaferret.org), and we will tell you how to do it.

### **Why do I have to pay for a minimum number of places?**

The Maria Ferret Foundation has established minimum occupancy in each area to guarantee minimum income from each stay, for in the end it is the income from the stays that enable us to restore and improve the properties.

### **What services do I have if I go to the refuge?**

We have access to the rooms, halls and other areas of the refuge, apart from the kitchen, which is optional. There are also the bathrooms and showers, and you have access to the rest of the property.

### **What services do I have if I go to the camping area?**

We have access to the whole property and to the bathrooms and showers. It also has bathrooms and showers (cold water). You have to bring your own tents. This area is not a camp site and is therefore not set out in plots.

### **What is there in the kitchen? Is there cutlery, plates and cups?**

There is a kitchen with stove and oven, a fridge and a conservative. There are plates, cutlery and cups and bowls for some 15 people. There are also large saucepans, a couple of frying pans, a toaster, a couple of spatulas and large kitchen utensils, a couple of trays and things to lay out what you cook. There is also a medium-sized coffee pot. In any case, to be on the safe side, discuss this with the person responsible for the property.

### **Can I make a fire or a grill? Will there be firewood?**

Yes, in the places indicated by the person who comes to open up. According to the regulations of the Ministry of the Environment, no fires may be lit outside from May to September, inclusive.

You will find firewood in Sa Torrentera ready to heat up the house in the iron stove there is there, but if you want to make a large fire you will have to bring more wood. In the event of doubt, you can send us an electronic mail at [fundacio@fundaciomariaferret.org](mailto:fundacio@fundaciomariaferret.org) or discuss it with the person responsible for the property.

### **Is there electricity? Can I plug in apparatuses?**

In Poble Nou the power supply fails, but we have a small generator to be light in the house and go to the engine water. You can plug in small things like a radio, or charge up mobile phones. There won't be any problem either in using a camera or projector, a computer, etc.

### **Is there water? Is it fit for drinking?**

There is water in the kitchen and the bathrooms, showers and toilets, which can be drunk as it comes in lorries. This does not mean that you might find a different taste from bottled water.

### **What are the beds and rooms like? Do we have to take sleeping bags?**

Sa Torrentera there is a loft where there are mattresses on the floor for a maximum of 15 people.

The mattresses have covers, but it is best for you to bring fitted sheets. There are some blankets, but you have to bring the material you need for sleeping: a sheet in the summer or sleeping bags in the winter, depending on each person.

### **What are the bathrooms like? And the showers?**

There are bathrooms in Son Serra with separate showers. Both the showers and the toilets are individual and they have doors. There are lights and hot water in the bathrooms and showers. In the camping area there are toilets and showers (cold water).

### **Can we take animals?**

If these are guide dogs for the blind or you are alone on the property there will be no problem. In any case, you will be responsible for any damage that might be caused to the property.

### **Do children also pay?**

Yes. Children also pay, unless they are under 3 (not at school age).